kisimul

The Voice

Our quarterly newsletter for Kisimul families and professionals



Welcome from Anita Andrews, CEO

Happy New Year and welcome to the latest issue of The Voice, Kisimul's quarterly newsletter.

The beginning of a new year is the ideal time to embark on new projects while reaffirming commitment to existing endeavours. For Kisimul, 2024 promises to be exciting, challenging and rewarding in equal measure, but before we get started, I have been looking back at some of the remarkable things we accomplished in 2023...

Last year, we reached out to our colleagues and the people we support

to develop a deeper understanding of the purpose and values that are fundamental to Kisimul's success. During this collaborative process, we identified three core principles – Be Yourself, Grow Together, and Think Forward. Watching these ideals brought to life through our 'Be YourSelfie' campaign, our crafty competitions, and by sowing seeds that will grow with us was truly inspiring - these values will continue to shape everything we do here.

Ensuring the happiness and wellbeing of my team and the people we support has always been my top priority, so I was also pleased to be able to launch our new physical health campaign for 2023. Focusing on a different aspect of health every month, we've been providing additional resources and setting fun challenges to make staying in tip-top condition a joy, as well as supporting our colleagues with various new benefits and initiatives such as Wagestream, The Village, and the Health Assured app.

In preparation for the rollout of our Meaningful Life model across our Adult Services in September, we reviewed our pay structure in recognition of our colleague's incredible contributions and in acknowledgment of the ongoing cost-of-living crisis. As a result, we increased our pay award and introduced clearer career progression pathways.

Our services received no fewer than SEVEN award nominations in 2023! I'm proud of them all, and particularly of the An Darach care team who were successful in the regional heats of the Great British Care Awards, following their involvement with a collaborative project alongside Every-One in Lincolnshire. What an extraordinary year we had!

I want to emphasise that the outstanding work of the entire Kisimul team never goes unnoticed. The recent Children's Services Relative's Satisfaction Survey, along with the numerous award nominations and positive feedback we receive is a testament to their dedication to ensuring the individuals we support lead full and meaningful lives.

With their support, I do not doubt that the next 12 months will be just as prosperous as the last.

> Award [®] Success! <u>Pg. 4</u>